

# How To Register



- 1 Go to [doctorondemand.com/health-plans-inc](https://doctorondemand.com/health-plans-inc) (or download the Doctor On Demand app), and click the **Join Now** button.



- 2 Enter your email address and date of birth, then create a password to begin setting up your profile.

Take a new approach to your health  
Join over 1 million people who are already using Doctor On Demand and start feeling better today.

EMAIL: example@gmail.com

DATE OF BIRTH: mm/dd/yyyy

PASSWORD: \*\*\*\*\*

I agree to Doctor On Demand's Terms of Use, Informed Consent & Privacy Policy

Create Account      Already a member? Sign In

- 3 Enter your name, phone number/type, and gender, then click **Continue**.

Basic Info    Health Insurance    Coverage

Set Up Your Profile  
Let's get started with some basic information

First Name: \_\_\_\_\_

Middle Name (optional): \_\_\_\_\_

Last Name: \_\_\_\_\_

Phone Number: (000) 000-0000    Type: Mobile

Gender:  Male  Female  Other

By providing your mobile number, you give us permission to contact you via text. [View Terms](#)

Continue

- 4 Type "Health Plans, Inc." to find and select your insurance in the drop down menu, then click **Continue**.

Basic Info    Health Insurance    Coverage

We take health insurance  
Search for your insurance provider to see if you're covered.

Search: Health Plans, Inc.  
Health Plans, Inc.

Continue

Skip Insurance >  
You can see a doctor without insurance.

- 5 Enter your HPI member ID number, then click **Submit**.

hpi

To determine your coverage and cost, please enter the information below.

Note: These fields are case sensitive.

Member ID: \_\_\_\_\_

Submit

[Skip For Now >](#)

- 6 The screen will confirm that your insurance has been accepted and display your copayments (if applicable).

Insurance accepted  
Your health insurance plan covers Doctor On Demand.

YOUR COST

Medical Doctor	FREE
Psychologist	FREE
Psychiatrist (45 min initial visit)	FREE

Ok, Great!

For assistance with website/app, billing, or other issues, contact Doctor On Demand Member Support at 800-997-6196 or [support@doctorondemand.com](mailto:support@doctorondemand.com).

For questions about your plan benefits or eligibility, contact HPI Customer Service at the phone number or website on the back of your member ID card.

